

## THE GUIDE TO DYNAMICS 365

### PRICES, REQUIREMENTS, SUPPORT & MORE

Wanting to get started with Dynamics 365 Cloud? Everything you need to know is here! Keeping you ahead in a rapidly evolving landscape.



# SALES & CRM



Implementing Dynamics 365 Cloud for Sales & CRM as an "out-of-the-box" professional service typically costs between £20,000 and £30,000. This price range reflects the average cost for a standard setup, providing businesses with the core functionalities needed to manage sales and customer relationships effectively.

If you're struggling with any of the following, Dynamics 365 Cloud Sales & CRM will be useful to your business:

- ACCOUNT MANAGEMENT
- LEAD & OPPORTUNITY
- QUOTES & ORDER
- INVOICING
- SOCIAL MEDIA
- LINKEDIN
- PIPELINE REPORTING
- GOALS
- FORECASTING
- INSIGHTS



#### **MARKETING**



Implementing Dynamics 365 Cloud for Marketing as an "out-of-the-box" professional service typically costs between £25,000 and £35,000. This price range represents the average cost for a standard setup, delivering essential marketing tools to help businesses manage campaigns, automate processes, and drive customer engagement.

If you're struggling with any of the following, Dynamics 365 Cloud Marketing will be useful to your business:

- CUSTOMER JOURNEYS
- MARKETING METRICS
- OMNICHANNEL
- WHATSAPP/SMS
- MARKETING LISTS
- AUTOMATED CAMPAIGNS
- WEBSITE TRAFFIC
- INTEGRATION

# **CUSTOMER SERVICE**



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Implementing Dynamics 365 Cloud for Customer Service as an "out-of-the-box" professional service typically costs between £20,000 and £30,000. This average price covers the standard setup, equipping businesses with the tools needed to efficiently manage customer interactions, and resolve issues.

If you're struggling with any of the following, Dynamics 365 Cloud Customer Service will be useful to your business:

- CASE MANAGEMENT
- OMNICHANNEL
- AUTOMATED AGENTS
- CHAT BOTS
- PORTALS
- KNOWLEDGE BASES
- WARRANTIES
- BUSINESS ISSUES
- SLA'S
- AUTOMATED ROUTING

### FIELD SERVICE

Implementing Dynamics 365 Cloud for Field Service as an "out-of-the-box" professional service typically costs between £30,000 and £40,000. This average price includes the standard setup, providing businesses with essential tools to optimize field operations, schedule resources, and improve customer satisfaction.

If you're struggling with any of the following, Dynamics 365 Cloud Field Service will be useful to your business:

- RESOURCE MANAGEMENT
- FIELD REP MANAGEMENT
- WAREHOUSING
- TIMESHEETS
- EXPENSES
- SCHEDULING
- REMOTE STAFF
- EXTERNAL STAFF





### PROJECT SERVICE

Implementing Dynamics 365 Cloud for Project Service as an "out-of-the-box" professional service typically costs between £20,000 and £40,000. This average cost covers the standard setup, equipping businesses with tools to manage projects efficiently, allocate resources, and track progress.



If you're struggling with any of the following, Dynamics 365 Cloud Project Service will be useful to your business:

- MY PROJECT
- PROJECT MANAGEMENT
- DELIVERY
- UTILISATION
- INTERNAL STAFF





#### **POWER APPS**

Power Apps services provided by Dynamics 365 Cloud are entirely bespoke, designed to cater to your company's unique requirements—whether they are highly specialized or more mainstream.

This flexibility allows businesses to create custom applications tailored to their specific needs, enabling seamless integration and enhanced efficiency across operations.



This means that pricing is determined based on the scope of work, support fees, and the average volume of tickets, all of which are tailored specifically to your company's unique requirements and the solution we deliver.



## INTERESTED? CONTACT US TODAY!

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